



# D&F Commercial Property



## Why MS Amlin?

- O1 Global footprint and understanding
- O2 Focussed on the long term and developing meaningful relationships
- 03 Empowered underwriters who are specialists in their field
- 04 Fair and efficient claims service
- The ability to adapt and customise our offering with leading wordings capabilities

"We appreciate the unique requirements for property related risks when accessing the Lloyd's market and offer a comprehensive solution from our empowered underwriters, that is backed by expert claims and support functions. To secure the right outcome for you, our team will look at the challenge from your point of view."

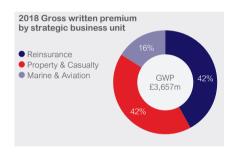
John Roberts-West
Product Group Leader - Property

### A global leader

MS Amlin is a leading insurer and reinsurer, and part of the global top-10 insurance group MS&AD.

With a 300-year record and more than 2,200 people in 22 locations worldwide, we deliver continuity for businesses facing the most complex and demanding risks.

Our role places us at the forefront of the Property & Casualty, Marine & Aviation and Reinsurance markets.



#### Financial strength

Property risks are underwritten through Lloyd's Syndicate 2001, which benefits from excellent ratings as well as the unique security that comes from membership of Lloyd's of London.

Syndicate 2001	Lloyd's
A (Excellent) AM Best	A (Excellent) AM Best
A1 (Stable) Moody's	A+ (Strong) S&P
	AA- (Very Strong) Fitch

#### Outstanding claims service

The measure of any insurer is how they respond when a claim is made. Our clear ambition is to get the right outcome for our clients and we will work hard to achieve this swiftly in the event of a claim via dedicated teams. We are ready to manage everything in the way that works best for you and your clients. We take a highly proactive approach, constantly developing our people, and staying closely in touch with brokers and clients.

Our claims service has been recognised as 'outstanding' by independent consultancy Gracechurch for the experience of our people, how accessible they are and the relationships they have with clients



"They've got outstanding experience, reputation and are very knowledgeable."

Property Broker

Source: Gracechurch Consulting Ltd - London Insurers 2016 report

"They have good relationships, they do the right things for their clients and they are good to work with."

**Property Broker** 

Source: Gracechurch Consulting Ltd - London Claims 2016 report

#### Classes of business

Perils: All Risks

Municipalities	Offices
Manufacturing	Railways
Real Estate	Hotels
Hospitals	Warehousing

## Capacity

Non catastrophe	Up to US\$50m
Critical catastrophe exposed accounts	Up to US\$12.5m
Non-critical catastrophe exposed accounts	Up to \$17.5m

- Primary basis
- Direct and Facultative

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